

<u>S&M-CM/170/Tariff/13-14/57</u> dt @ Chennai-6 the 23.08.2013.

Sub: Extension of NESAM GOLD prepaid plan in TN LSA - reg. Ref: BSNL C.O. ECT Approval No: 1245 mail dt 22.08.13.

As per BSNL C.O. sanction, approval of competent authority is hereby conveyed for the Extension of **"NESAM GOLD"** prepaid plan in Tamilnadu LSA (including Chennai Telecom. District) as a promotional offer for 90 days with effect from **21.08.2013 to 18.11.2013**. This plan is open for MNP port-in customers also. The tariff detail is given below:

भारत संचार निगम लिमिटेड (भारत सरकार का उद्यम)

BHARAT SANCHAR NIGAM LIMITED

(A Government of India Enterprise)

Particulars (NESAM GOLD)	Tariff
IM Cost	Normal Rs.20; USIM Rs.59.
ARP of Plan Voucher in Rs. (Incl. of S.Tax)	49
Free Usage allowance with Plan Voucher (to be consum	ned within 30 days)
Free Voice Call (Pulse)	sec
i) On-Net	1200 seconds Local/STD
ii) Off-Net	800 seconds Local/STD
Free Video Call Local/STD On-Net	Nil
Free Data Usage in MB	Nil
Free P2P SMS in Nos.	50 Numbers Local/National Any Network
nitial Plan Validity in days	180 days
Grace Period I	15 days
Grace Period II	165 days
Extension of Plan Validity	Through Plan Voucher 49 (C-Top Up)
(A) Home LSA	
Voice Call Charges	
Pulse Rate (seconds)	
local On-Net	1.2
local Off-Net	1.5
Reduced Call Charges on 5 Local Any Network	20p/Min On-net & 40p/Min Off-net
Sumbers (Rs./Min)	
Change of F&F Numbers	Allowed anytime with Rs.10 per change per
	number
TD On-Net	1.2
TD Off-Net	1.5
ii) Video Call Charges	
Pulse Rate Rs./Minute	
Local On-Net	1.50
Local Off-Net	2.00
TD On-Net	1.50
TD Off-Net	2.00
ncoming	Nil
iii) SMS	
Charges for Local SMS	50p/SMS On-net & 60p/SMS Off-net
Charges for National SMS	60p/SMS On-net & 70p/SMS Off-net
nternational	5.00/SMS

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General Manager (S & M - CM) Sales & Marketing - Consumer Mobility 3rd Floor, New CTS Building 16, Greams Road, Chennai – 600 006 Phone: 044-28297878 Fax: 044-28297979



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(B) National Roaming		
(i) Voice Call		
Pulse rate	Rs./Min	
Local On-net	1.0	
Local Off-net	1.0	
STD On-net	1.0	
STD Off-net	1.0	
Incoming Call	0.75	
(ii) SMS		
Local SMS	70p/SMS On-net & 80p/SMS Off-net	
National SMS	70p/SMS On-net & 80p/SMS Off-net	
International SMS	5.00/SMS	
Incoming SMS	0	
(ii) Video Call		
Pulse rate Rs./Min		
Local On-net	2.0	
Local Off-net	2.0	
STD On-net	2.0	
STD Off-net	2.0	
Incoming Call	2.0	
Applicability of STVs	All STVs are allowed except STV 22,23,15,43,17 & 31	
(C) All other charges	As per General Neo Plan	

Note: The concessional tariff is not applicable on FIVE BLACK-OUT days (31st Dec,1st Jan, Valentine day 14th Feb, Diwali & Christmas 25th Dec). On these Black-out days, the tariff will be as per Parent Plan.

There is no change in the existing procedure of registering 5 F&F numbers and change of F&F number by sending SMS to 53733.

- Customers of NESAM GOLD plan can continue their plan validity by sending a SMS "CONTINUE" to 53733 and Rs.43.61 will be deducted from their account.
- Automatic recovery of Plan Voucher amount (Rs.49) for the purpose of extending the plan validity on the last day of GP1 is applicable for this plan.
- Combo TUs of MRP Rs.222 & 555 are available for the customers of this plan.
- Customers from other plans can migrate into this new plan by sending SMS as MNESAMGOLD to 53733 and Rs.43.61 will be deducted from their account.
- New Nesam Special customers, who are yet to complete 180 days from the date of activation can continue to use PV 29 (30 days validity) till 18-10-2013 in order to avail the existing New Nesam Special tariff. Existing SMS keyword Nesamspl30 also continue to exist for these customers till 18-10-2013. However, PV 49 (only thru C-TOP UP) is also available for the purpose of extending validity to 180 days and the customer will be migrated to "NESAM GOLD" plan.

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- This order supersedes the earlier letter dt 20/8/13 on this subject.
- The unique feature of 5 F&F of any operator may be popularized, to attract the MNP port-in customers and new customers.

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(S. BAMA) AGM (Marketing-CM) 044-28290825, 9444979827.

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GM (NW-O CM), Trichy -1/ Coimbatore – For information please.
GM(S&M-CM), Chennai Telephones, Chennai – For information please.
GM (F) / Sr. GM (TR) TN Circle, Chennai for information please.
DGM/DE IN Incharge - Trichy - for information & necessary action please.
DGM (N/W Ops-CM)/DE Commercial -Coimbatore - For information & necessary action please
Heads of SSAs, -- for kind information and necessary action please.
DGM (Sales) & AGM (Sales), Chennai-6 –For information and informing Sales Heads , franchisee managers and retail managers and other Channel partners along with commission structure as applicable.
DGM (CS), Chennai-6 - For information and informing Call Centre/Customer Service Centre Officials and ensure uploading the information on the website "tamilnadu.bsnl.co.in" .
DGM (ITPC) HYB – For information and ensure uploading the information on the BSNL PORTAL.
DGM(S&M-CM)/AGM (Mktg-CM), Chennai Telephones, Chennai – for information & necessary action please.